



TDVGlobal inc.

STRATEGIC MANAGEMENT CONSULTANTS

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September 1, 2004

Mr. Gordon Miller
President
Uniglobe Premier Travel Planners
130 Slater Street
Suite 1200
Ottawa, ON K1P 6E2

Dear Mr. Miller,

TDV Global Inc. would like to take this opportunity to praise Judy Kincaid, who seems to have an unlimited amount of energy and holds firmly to the conviction that if something is worth doing, it is worth doing right. It is fair to say that without her help, we would be spending an inordinate amount of time floundering about on the Internet trying to arrange sometimes complicated travel itineraries.

Judy goes above and beyond to save us time and money. We love working with her, and if she happens to be away, we are know we are in good hands with Carrie Eva.

In short, it is a joy to work with your fine staff.

Best regards,

A handwritten signature in black ink, appearing to read 'Louise Ems', with a long, sweeping horizontal line extending to the right.

Louise Ems
Office Manager

c.c. Judy Kincaid
Carrie Eva